

1156A-01

Modification Recommended Service Note

Supersedes:

NONE

1156A Active Probe, 1.5 GHz

Serial Numbers: ALL

This product 1156A was scheduled to go End of Support in Sept 2016, but to circumstances that were out of Keysight Technologies control we were forced to End Service life prematurely.

Parts Required:

P/N	Description	Qty.
01156-68701	1 is now EOS and see below for replacement details	

ADMINISTRATIVE INFORMATION

ACTION	X ON SPECIFIED FAILURE	STANDARDS		
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR: 0.5 Hours		
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE: <input type="checkbox"/> RETURN	USED	X RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY: <input type="checkbox"/> SCRAP	PARTS:	<input type="checkbox"/> SCRAP
	X SERVICE CENTER	X SEE TEXT		<input type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS			
AVAILABILITY:	PRODUCT'S SUPPORT LIFE for units in warranty	NO CHARGE AVAILABLE UNTIL:	Feb. 11, 2018	
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	[1A]	
	X Calibration NOT Required	AUTHOR:	MR	

ADDITIONAL INFORMATION:



Situation:

- This product 1156A was scheduled to go End of Support in Sept 2016, but to circumstances that were out of Keysight Technologies control we were forced to End Service life prematurely. For support parts 1156A – 01156-68701 those parts are not available any longer and we are forced to support products in warranty or with existing extended warranties until at the time those run out

Solution/Action:

Please recommend the N2796A-FG for the support part.

Here are the recommendations to customers and questions to ask them how to best fit a replacement probe to fill this warranty requirement. Note that the replacement probe may not support the scope that the 1156A was used with, so ensure the scope compatibility listed below in the table before recommending the replacement probe.

	1156A 1.5GHz
Replacement option 1	N2796A 2 GHz
Scope compatibility	InfiniiVision 3000X/T,4000X, 6000, and old InfiniiVision 5000, 6000, 7000, Infiniium 9000, S, 90000A
Disclaimer	Not supporting legacy Infiniium 548xx, 8000, 80000 Series

Contact CSG_Support@keysight.com if there is a scope compatibility issue and we can see case by case what steps to take next.

Revision History:

Date	Service Note Revision	Author	Reason for Change
06-June-2016	01	Mark Rowley	As Published

