3070-84

# SERVICE NOTE

Supersedes: NONE

Agilent Medalist i3070 and i3070 Series 5 In-Circuit Test System

Serial Numbers:
E9901D – ALL
E9902D - ALL
E9903D - ALL
E9905D - ALL
E9901E – ALL
E9902E – ALL
E9903E – ALL
E9905E - ALL

### Microsoft KB2506212 Patches Affecting XVision Functionality

Parts Required: P/N	Description	Qty
None		

## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:				
MODIFICATION RECOMMENDED				
ACTION CATEGORY:	X ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS  LABOR: 0.0 Hours		
LOCATION CATEGORY:	X CUSTOMER INSTALLABLE [[]] ON-SITE [[]] SERVICE CENTER [[]] CHANNEL PARTNER	SERVICE [[]] RETURN INVENTORY: [[]] SCRAP X SEE TEXT	USED [[]] RETURN PARTS: [[]] SCRAP X SEE TEXT	
AVAILABILITY: PRODUCT'S SUPPORT LIFE NO CHARGE AVAILABLE UNTIL: 30 Apr 2012		: 30 Apr 2012		
AUTHOR: Yong	Wee Sheng	PRODUCT LINE: 80 – In Circuit Test		
ADDITIONAL INF	FORMATION:			

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#### **Situation:**

The Microsoft ® Windows ® XP updates KB2506212 will cause the XVision to crash or not to start at all. This will cause the Agilent i3070 ICT Test Systems or TDW not to work properly. Re-installing the Xvision does not fix the problem.

#### **KB2506212** Security Update for Windows XP

- This patch is to resolve a vulnerability in Windows Fax Cover Page Editor that could allow remote code execution.
- In Windows XP, the affected files are MFC42.dll and MFC42u.dll

This update should only be required for systems with Windows XP SP3 installed. Systems with Windows XP SP2 should not see this issue and hence do not require this update.

#### **Symptoms:**

The patch causes the XVision application to crash due to the changes in the MFC42.dll and MFC42u.dll. Users may see an error message from Windows as attached. BTBasic windows cannot be opened. Restarting XVision server does not resolve this issue.



#### **Solution/Action:**

Please remove the KB2506212 patch and turn off the Autoupdates.

#### 1) Turn off AutoUpdate.

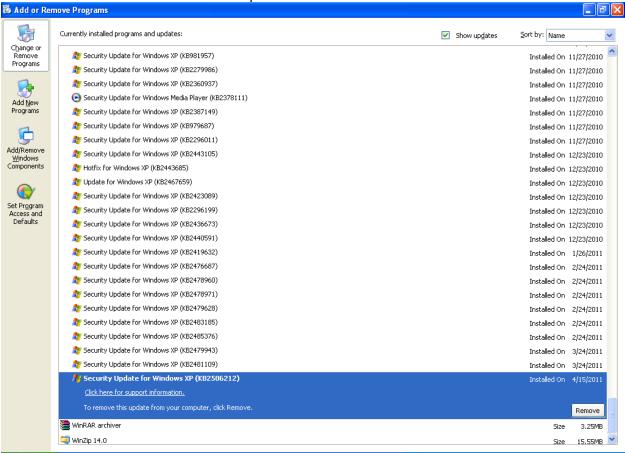
- a. Control Panel→Automatic Updates
- b. Select "Turn off Automatic Updates" so that Windows will not re-install the patch after you removed it.



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#### 2) Remove the patch (KB2506212) using Control Panel.

- a. Control Panel→Add or Remove Programs
- b. Click "Show Updates"
- c. Under "Windows XP Software Updates" → click on KB2506212 → click "Remove"



#### 3) Reboot the Computer

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