33220A-03

# SERVICE NOTE

Supersedes: None

# 33220A 20 MHz Function/Arbitrary Waveform Generator

**Serial Numbers:** MY44043922/MY44044188

| <b>Flatness</b> | Calibration | Frror |
|-----------------|-------------|-------|
|                 |             |       |

| <b>Parts</b> | Regi | uire | d: |
|--------------|------|------|----|
|--------------|------|------|----|

P/N Description Qty.

**NONE** 

## ADMINISTRATIVE INFORMATION

| SERVICE NOTE CLASSIFICATION:         |   |  |   |  |  |  |
|--------------------------------------|---|--|---|--|--|--|
| MODIFICATION RECOMMENDED             |   |  |   |  |  |  |
| ACTION<br>CATEGORY:                  | [[]] ON SPECIFIED FAILURE<br>x AGREEABLE TIME   | STANDARDS  LABOR: 1.0 Hours                                |   |  |  |  |
| LOCATION<br>CATEGORY:                | [[]] CUSTOMER INSTALLABLE<br>[[]] ON-SITE<br>x SERVICE CENTER<br>[[]] CHANNEL PARTNER | SERVICE [[]] RETURN<br>INVENTORY: [[]] SCRAP<br>x SEE TEXT | USED [[]] RETURN<br>PARTS: [[]] SCRAP<br>x SEE TEXT |  |  |  |
| AVAILABILITY: PRODUCT'S SUPPORT LIFE |   | NO CHARGE AVAILABLE UNTIL: September 2010                  |   |  |  |  |
| AUTHOR: LH                           |   | PRODUCT LINE: SP   |   |  |  |  |
| ADDITIONAL INFORMATION:              |   |  |   |  |  |  |

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#### **Situation:**

Agilent has recently discovered an error during flatness calibration for the units with the serial numbers listed in the table below. If your serial number is not located in this table then your unit was not affected and this service note does not apply.

MY44043922 MY44043999 MY44044005 MY44044011 MY44044013 MY44044013 MY44044126 MY44044150 MY44044157 MY44044158 MY44044185 MY44044185 MY44044185

### **Solution/Action:**

We recommend the unit be sent to the nearest local service center for a FREE recalibration.