

Information Only Service Note

Supersedes:
NONE

33509B Waveform Generator, 20 MHz, 1 Channel

Serial Numbers: MY62000101-MY62001999 / SG62000101 - SG62001999

The Problem – LAN connection failure when connected to external switch/hub.

Parts Required:

P/N	Description	Qty.
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NONE

ADMINISTRATIVE INFORMATION

Calibration Required
 Calibration NOT Required

PRODUCT LINE: GM
AUTHOR: JP

ADDITIONAL INFORMATION:

Situation:

Keysight 33500B series Waveform Generators with listed serial number could experience LAN connection failure when connected to external switch/hub.

Solution/Action:

Upgrade the Firmware to version 5.03 and above to resolve the LAN connection issue. Detailed instructions for updating 33500B series waveform generator Firmware are available at [Keysight.com](https://www.keysight.com).

Revision History:

Date	Service Note Revision	Author	Reason for Change
27 Jul 2023	01	Jea Ping	As Published