34401A-03

S E	R	V	I	С	Е	Ν	0	Т	Е
34401A Multimeter									
Serial Nun	1 bers: 314	46A19000	/ 3146	A28000					
Improve 100mA)	time sta	bility of	read	ings or	n DC curi	ent ranges	(10mA	and	
To Be Perf	ormed By	: Agilent	-Qualif	ied Perso	onnel				
Parts Requ Part No. 0699-3413	lo. Description			34401A Reference Designator A1R121					
above) char	nge value	with time	enough	n so that	the product	A (see range of will not meet sys or 1 year).			
Solution/A Replace the		resistor v	vith a g	good resis	stor.				
							C	Continued	
					C	DATE: 28 Feb	oruary 19	94	

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:							
MODIFICATION RECOMMENDED							
ACTION CATEGORY:	 IMMEDIATELY ON SPECIFIED FAILURE AGREEABLE TIME 	STANDARDS: Labor 1.0 Hour					
LOCATION CATEGORY:	 CUSTOMER INSTALLABLE ON-SITE SERVICE CENTER 	SERVICE RETURN USED RETURN INVENTORY: SCRAP PARTS: SCRAP SEE TEXT SEE TEXT					
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: 01 March 1997					
AUTHOR: DLL	ENTITY: 0900	ADDITIONAL INFORMATION:					

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Identification of units needing modification: The resistor decreases in value with time. Any units within the above serial number range with readings closer to the lower specification limit should be opened-up and checked for the potentially problem resistor (see the following table for readings on the DC 100mA range with 100mA applied where the unit does not need to be opened.)

Time since last calibration	34401A readings should exceed (after 1hr. warm-up at 6 1/2 digits)
90 days or less	99.9750 mA
1 year or less	99.9550 mA

The resistors with the potential problem are "red" in color and have the word "MAR" followed by a number printed on the part.

All other resistors used to date have been "black or gray" but could be supplied as a different colored part in the future.