34405A-08

Information Only Service Note

Supersedes: NONE

34405A Digital Multimeter

Serial Numbers: ALL

The Problem - 34405A Digital Multimeter will be replaced by 34450A Digital Multimeter

Parts Required:

P/N Description Qty. 34450-66001 Digital Multimeter 1

ADMINISTRATIVE INFORMATION

[[]] Calibration Required PRODUCT LINE: GM
X Calibration NOT Required AUTHOR: HY

ADDITIONAL INFORMATION:



Situation:

34405A digital multimeter has been discontinued on September 1, 2013, and is currently under 5-year product support period starting from the discontinuance date. In conjunction with this discontinuance, 34450A digital multimeter has been identified as a replacement for 34405A digital multimeter

The 34450A digital multimeter is available, providing increased accuracy, improved resolution and added test efficiency. Please refer to the table below for simple comparison between 34405A and 34450A digital multimeter.

Features	34450A	34405A	
Counts	120,000	120,000 120,000	
Display	Dual	Dual	
Basic DC Voltage Accuracy	0.015%	0.025%	
ACV	0.2%		
DCI Range	100μΑ-10Α	10mA-10A	
Frequency	300kHz	300kHz	
Capacitance	10nF-10mF	1nF-10mF	
Temperature	5k Ω thermistor probe	5k Ω thermistor probe	
Math Functions	Null, dBm, dB	Null, dBm, dB	
	Min/Max/Avg, Hold	Min/Max/Avg, Hold	
	Limit Test, Data Histogram	Limit Test	
Speed	190 readings/sec	19 readings/sec	
Connectivity	USB 2.0 / RS-232 / GPIB(opt)	USB	
Programming commands	SCPI, IVI-COM drivers	SCPI, IVI-COM drivers	

For more comparisons between 34405A and 34450A, please refer to the following Keysight link: http://www.keysight.com/main/editorial.jspx?cc=GB&lc=eng&ckey=2632147&id=2632147

For customer repair, we will offer a 34450A digital multimeter (support part number: 34450-66001) as replacement for the defective 34405A.

Solution/Action:

Please contact your nearest Keysight Technologies Service Center if your multimeter needs repair. Keysight Technologies will offer a 34450A digital multimeter (support part number: 34450-66001) as replacement for the defective 34405A.

Revision History:

Date	Service Note Revision	Author	Reason for Change	
16 Dec 2016	01	HY	As Published	