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Information Only Service Note

Supersedes: NONE

34931A Dual 4x8 Armature Matrix for 34980A

Serial Numbers: ALL

The Problem - New Keysight Color

Parts Required:

P/N Description Qty.
34931-60001 Dual 4x8 Armature Matrix new replacement unit 1
34931-66001 Dual 4x8 Armature Matrix new replacement unit (Rebranded) 1

ADMINISTRATIVE INFORMATION

[[]] Calibration Required PRODUCT LINE: PLGM
[X] Calibration NOT Required AUTHOR: SL

ADDITIONAL INFORMATION:



Situation:

The outlook of the instrument is experiencing a color change to comply with the new Keysight product color scheme. The redesigned 34931A provides the same product performance, specifications, and is 100% compatible with the existing 34931A.

Solution/Action:

Keysight customers:

No action is needed.

Keysight service centers:

For new unit replacement below MY56480252, use the part number 34931-60001 (Dual 4x8 Armature Matrix). These parts are available as UTG. Once the parts are depleted, use the rebranded part numbers 34931-66001 (Dual 4x8 Armature Matrix rebranded).

For new unit replacement of MY56480252 and above, use directly the rebranded part numbers 34931-66001 (Dual 4x8 Armature Matrix rebranded).

Revision History:

Date	Service Note Revision	Author	Reason for Change	
13 Feb 2020	01	SL	As Published	