

MODIFICATION RECOMMENDED

34932A-01

S E R V I C E N O T E

Supersedes: NONE

34932A - Dual 4x16 Armature Matrix

Serial Numbers: MY44002571 – MY44002685

The relays used in these modules may have contaminated relay contacts that can cause intermittent high resistance.

Parts Required:

P/N 34932-60001 **Description** replacement 34932A module **Qty.** 1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	☒ ON SPECIFIED FAILURE ☐ AGREEABLE TIME	STANDARDS LABOR: 0.5 Hours	
LOCATION CATEGORY:	☐ CUSTOMER INSTALLABLE ☐ ON-SITE ☒ SERVICE CENTER ☐ CHANNEL PARTNER	SERVICE INVENTORY: ☐ RETURN ☐ SCRAP ☐ SEE TEXT	USED PARTS: ☐ RETURN ☒ SCRAP ☐ SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE NO CHARGE AVAILABLE June 05, 2013		
☐ Calibration Required ☒ Calibration NOT Required		PRODUCT LINE: BL AUTHOR: TMC	
ADDITIONAL INFORMATION:			

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Situation:

The relays (dark blue) used in these 34932A modules may have sulfide contaminated contacts that can cause intermittent high resistance up to 100 ohms or more. This can affect two wire resistance measurements and can cause excessive voltage drop in sensitive signal routing applications.

Solution/Action:

If these symptoms are observed, contact Agilent Service for a replacement.