34939A-01

SERVICE NOTE

Supersedes: NONE

34939A - 64-Channel High Density Form-A GP Switch Module

Serial Numbers: MY44000621 - MY44000778

The relays used in these modules may have contaminated relay contacts that can cause intermittent high resistance greater than 1 ohm before the rated relay life is reached.

Parts Required:

P/N 34939-60001 **Description** replacement 34939A module **Qty.** 1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:				
MODIFICATION RECOMMENDED				
ACTION CATEGORY:	X ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS LABOR: 0.5 Hours		
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE [[]] ON-SITE X SERVICE CENTER [[]] CHANNEL PARTNER	SERVICE [[]] RETURN INVENTORY: [[]] SCRAP [[]] SEE TEXT	USED PARTS:	[[]] RETURN X SCRAP [[]] SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE June 05, 2013		
[[]] Calibration Required X Calibration NOT Required ADDITIONAL INFORMATION:		PRODUCT LINE: BL AUTHOR: TMC		
ADDITIONAL IN	Oldwithold.			

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June 11, 2012

Rev. 19

Page 2 of 2 34939A-01

Situation:

The relays (dark blue) used in these 34939A modules may have sulfide contaminated contacts that can cause intermittent high resistance on the 64 form A channels.

Solution/Action:

If these symptoms are observed, contact Agilent Service for a replacement.