34939A-01A S E R V I C E N O T E

Supersedes: 34939A-01

34939A 64-Channel High Density Form-A GP Switch Module

Serial Numbers: MY44000621 – MY4400778

Relays may have contaminated contacts that can cause intermittent contact resistance in excess of 100 ohms.

Parts Required:P/N 34939-60001Description replacement 34939A moduleQty. 1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:				
MODIFICATION RECOMMENDED				
ACTION CATEGORY:	X ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS LABOR: 0.5 Hours		
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE [[]] ON-SITE X SERVICE CENTER [[]] CHANNEL PARTNER	SERVICE X RETURN INVENTORY: [[]] SCRAP [[]] SEE TEXT	USED [[]] RETURN PARTS: [[]] SCRAP X SEE TEXT	
AVAILABILITY: April 25, 2012		NO CHARGE AVAILABLE June 05, 2013		
[[]] Calibration Required X Calibration NOT Required		PRODUCT LINE: BL AUTHOR: TP		
ADDITIONAL INFORMATION: Used parts are to be returned to factory for failure analysis.				

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Situation:

The relays (dark blue) used in these 34939A modules may have sulfide contaminated contacts that can cause intermittent contact resistance in excess of 100 ohms on the 64 form A channels.

Solution/Action:

If these symptoms are observed, contact Agilent Service for a replacement.

Revision History:

Revision Number	Date	Author	Reason For Change
2.0	6/7/13	TP	Updated Used Parts requirement