34939T-01

Modification Recommended Service Note

Supersedes: NONE

34939T Terminal Block for 34939A 64-Channel Form A Switch

Serial Numbers: ALL

The Problem - Unable to connect to mating connector

Parts Required:

P/N Description Qty.

34939-60002 Terminal Block for 34939A 64-Channel Form A Switch 1

ADMINISTRATIVE INFORMATION

ACTION CATEGORY:	[X] ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS LABOR: 0.25 Hours
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE [[]] ON-SITE (active On-site contract required) [X] SERVICE CENTER [[]] CHANNEL PARTNERS	SERVICE: [[]] RETURN USED [[]] RETURN INVENTORY: [[]] SCRAP [X] SEE TEXT [[]] SEE TEXT
AVAILABILITY	: PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: 02 May 2023
	[[]] Calibration Required [X] Calibration NOT Required	PRODUCT LINE: GM AUTHOR: ML

ADDITIONAL INFORMATION:



Situation:

Due to pin misalignment inside the 78-pin D-sub connector, there will be difficulty or unable to connect the terminal block to its mating connector.

Solution/Action:

If you have difficulty or unable to connect your terminal block to its mating connector, kindly contact Keysight Customer Contact Center at www.keysight.com/find/contactus to return the terminal block and get a new replacement part.

Revision History:

30 April 2022 01 Monika	aaLisa As Published