34980A-02

S E R V I C E N O T E

Supersedes: NONE

34980A Multifunction Switch/Measurement Unit

Serial Numbers: MY00000000 - MY44006427

Plug-in modules purchased after June 1, 2008 require 34980A mainframe firmware revision 2.33 or greater.

Parts Required:

P/N Description Qty.

NONE

Situation:

34980A plug-in modules purchased after June 1, 2008 has new microprocessor that needs mainframe firmware version 2.33 or greater in order to work.

Solution/Action:

Update the 34980A Mainframe Firmware to 2.33 or greater:

- 1. Go to the Agilent 34980A Firmware Update Page at http://www.agilent.com/find/34980Aupdates.
- 2. On this page, locate the section 'Procedure to install 34980A Firmware Revision 2.33 (or greater)'. Download and install the Firmware Update Utility on your PC as directed.
- 3. Once the utility is installed, continue with installation of the mainframe firmware.

ADMINISTRATIVE INFORMATION

| SERVICE NOTE CLASSIFICATION: | |
|------------------------------|------------------|
| INFORMATION ONLY | |
| AUTHOR: TP | PRODUCT LINE: SP |
| ADDITIONAL INFORMATION: | |
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