MODIFICATION RECOMMENDED

34980A-05

S E R V I C E N O T E

Supersedes: NONE

34980A Multifunction Switch/Measure Unit

Serial Numbers: MY00000000 through MY44013873

Instrument cannot operate in 400 Hz

Parts Required:

P/N Description Qty.

L4421-84303 34980A Power Rating Label 1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION X ON SPECIFIED FAILURE CATEGORY: [[]] AGREEABLE TIME	STANDARDS LABOR: 0.5 Hours		
LOCATION X CUSTOMER INSTALLABLE CATEGORY: [[]] ON-SITE (active On-site contract required) X SERVICE CENTER [[]] CHANNEL PARTNER	SERVICE X RETURN INVENTORY: [[]] SCRAP [[]] SEE TEXT	USED X RETURN PARTS: [[]] SCRAP [[]] SEE TEXT	
AVAILABILITY: PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTI	L: End of Support	
[[]] Calibration Required X Calibration NOT Required	PRODUCT LINE: BL AUTHOR: TP		
ADDITIONAL INFORMATION:			



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Situation:

It has been found that the instruments with affected serial numbers listed above have incorrect information printed on the power rating label. The instrument does NOT support 400 Hz operation at 100-127V.



Solution/Action:

Order a L4421-84303 L44xxA Power Rating Label and apply it over the existing power rating information on the instrument. After applying the L4421-84303 label, it should look similar to the picture below.



Revision History:

Service Note Revision	Date	Author	Reason For Change
01	2015-07-02	TP	As published