

34980A-07

Information Only Service Note

Supersedes:
NONE

34980A Multifunction Switch/ Measure Unit

Serial Numbers: ALL

The Problem – New Keysight Color

Parts Required:

P/N	Description	Qty.
34980-60002	Malaysia Mainframe with DMM new replacement unit SN starting with MY	1
34980-60004	Mainframe without DMM	1
34980-66002	Malaysia Mainframe with DMM new replacement unit SN starting with MY (Rebranded)	1
34980-66004	Mainframe without DMM (Rebranded)	1

ADMINISTRATIVE INFORMATION

Calibration Required
 Calibration NOT Required

PRODUCT LINE: PLGM
AUTHOR: SL

ADDITIONAL INFORMATION:

Situation:

The outlook of the instrument is experiencing a color change to comply with the new Keysight product color scheme. The redesigned 34980A provides the same product performance, specifications, and is 100% compatible with the existing 34980A.

Solution/Action:

Keysight customers:

No action is needed.

Keysight service centers:

For new unit replacement below MY56486117, use the part numbers:

34980-60002 (Mainframe with DMM) or
34980-60004 (Mainframe without DMM).

These parts are available as UTG. Once the parts are depleted, use the rebranded part numbers:

34980-66002 (Mainframe with DMM rebranded) or
34980-66004 (Mainframe without DMM rebranded).

For new unit replacement of MY56486117 and above, use directly the rebranded part numbers:

34980-66002 (Mainframe with DMM rebranded) or
34980-66004 (Mainframe without DMM rebranded).

Revision History:

Date	Service Note Revision	Author	Reason for Change
13 Feb 2020	07	SL	As Published