# S E R V I C E N O T E

SUPERSEDES: None

# 3560A Portable Dynamic Signal Analyzer

**Serial Numbers:** 0000A00000 / 3319A00846

Firmware Upgrade: Revision A.00.00 to A.00.02

Parts Required:

Part No. Description

03560-84402 Firmware Upgrade kit

**Kit Contents:** 

Part No.	Qty.	Description
03560-60321	1	PGM EPROM
03560-60322	1	PGM EPROM
03560-90016	1	Manl- Op. & Service
03560-90017	1	Note-Installation
5001-7615	1	IC-Extractor

# **Situation:**

The 3560A firmware Revision A.00.00 contained many software defects. Most of these defects are corrected in the new revision A.00.02.

Continued

DATE: 18 October 1993

# **ADMINISTRATIVE INFORMATION**

SERVICE NOTE CLASSIFICATION:				
MODIFICATION RECOMMENDED				
ACTION CATEGORY:	☐ IMMEDIATELY☐ ON SPECIFIED FAILURE☐ AGREEABLE TIME	STANDARDS: Labor 0.5 Hour		
LOCATION CATEGORY:	<ul><li>■ CUSTOMER INSTALLABLE</li><li>■ ON-SITE</li><li>■ SERVICE CENTER</li></ul>	SERVICE RETURN USED RETURN INVENTORY: SCRAP SEE TEXT SEE TEXT		
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: 18 October 1995		
AUTHOR: DAA	ENTITY: A100	ADDITIONAL INFORMATION:		

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### **Solution/Action:**

Check the current firmware revision from the 3560A front panel:

- 1. Turn instrument on.
- 2. Read the Revision number on the screen; press PRESET if you missed it (first display only lasts 2 to 3 seconds at power up).

If revision is A.00.00, then order the firmware update kit (p/n 03560-84402) and install two new EPROMs, as per kit installation note instructions.



The EPROM installation must be performed at a static protected workstation to prevent static discharge to the PC assembly.

Copy all stored 3560A files to a PC, as they will be lost due to the EPROM change.

# Firmware upgrade Rev A.00.02 provides the following corrections:

- 1. Transfers map files saved in the upper 50% of memory.
- 2. Full octave span won't change when you save/recall.
- 3. Corrects Coherence measurements with no input signal.
- 4. Corrects LOG and ZOOM ON intermittent operation.
- 5. LOGMAG Y-axis does not start at zero.
- 6. Saves trace scaling along with the data.

### **Added Enhancements:**

- 1. Easier units conversion when integrating.
- 2. Y-axis pan up/down.
- 3. Xon/Xoff RS232 handshake.
- 4. Trace type labels added.
- 5. Key beeper added.
- 6. Laser printer plot added.
- 7. Integration of transfer functions added.
- 8. Special preset state added.