

42030A-01

Information Only Service Note

Supersedes:
NONE

42030A Four Terminal Pair Standard Resistor Set

Serial Numbers: ALL

Manufacturing ID Number: N/A

Support/Repair Handling for 42030A

Parts Required:

P/N	Description	Qty.
-----	-------------	------

N/A

ADMINISTRATIVE INFORMATION

<input checked="" type="checkbox"/> Calibration Required	PRODUCT LINE: WN
<input type="checkbox"/> Calibration NOT Required	AUTHOR: BS

ADDITIONAL INFORMATION: Support/Repair Handling for 42030A

Situation:

42030A Four Terminal Pair Standard Resistor Set consist of 9 standard resistors: 42031A, 42032A, 42033A, 42034A, 42035A, 42036A, 42037A, 42038A, 42039A.

42030A does have different support/repair handling due to individual resistor is replaceable only in the service centers that has the capability.

The reason is there is no individual serial number associated with each standard resistor, thus calibration certificate will not be given to individual standard resistor. In other words, calibration must be done with the whole set of 42030A.

Solution/Action:

If customer have issue on their individual standard resistor, customer is required to send the whole 42030A Four Terminal Pair Standard Resistor Set to the nearest service center. The service center will then route the 42030A repair to the nearest 42030A repair capability hub (example: Hachioji).

The service will then be completed with the replaced standard resistor and 42030A calibration certificate to be shipped back to customer.

Revision History:

Date	Service Note Revision	Author	Reason for Change
01 Apr 2020	01	Boo Siew	As Published