S E R V I C E N O T E

SUPERSEDES: NONE

4268A 120Hz/1KHz Capacitance Meter

Serial Numbers: JP1KF00000 / JP1KF00196

Modification to prevent missing an external trigger signal.

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

Part Number Description Quantity

0699-2973 SMD Resistor 215 ohm 1

Tools Required:

Screwdriver (+) pt size #1(small) Soldering iron Solder

Situation:

A trigger may not be generated even though a correct external trigger signal (less than 0.5 V TTL low level) is inputted to the 4268A, due to insufficient margin for TTL signal threshold level.

Continued

DATE: January 2000

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION RECOMMENDED		
ACTION CATEGORY:	☐ IMMEDIATELY ☐ ON SPECIFIED FAILURE ☐ AGREEABLE TIME	STANDARDS: LABOR 0.5 Hours
LOCATION CATEGORY:	☐ CUSTOMER INSTALLABLE☐ ON-SITE☐ SERVICE CENTER	SERVICE
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: February 2002
AUTHOR: HM	ENTITY: EPSG	ADDITIONAL INFORMATION:

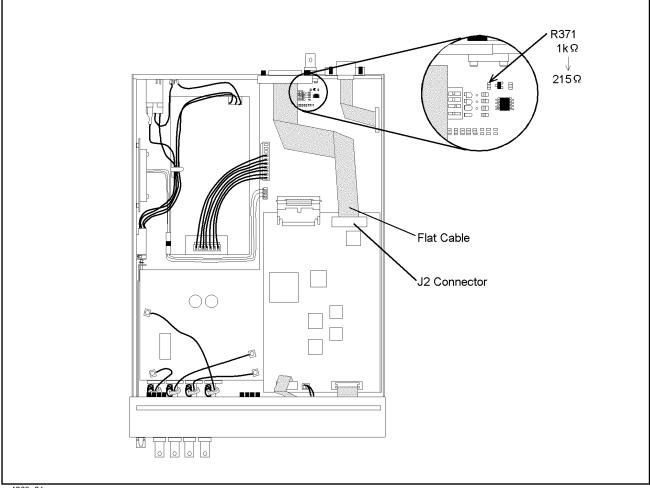
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Page 2 Service Note

Solution / Action:

This problem will be corrected by replacement of a SMD resistor. See Figure 1 and perform as following steps to replace the R371 1 kohm SMD resistor on A1 board with a 215 ohm one.



sn4268a01

Figure 1

- 1. Remove the outer cover.
 - 1-1. Disconnect the power cable.
 - 1-2. Remove the 2 outer cover screws from the rear panel.
 - 1-3. Slide off the outer cover toward the rear.
- 2. Disconnect a Flat cable from the J2 connector to make a working area.
- 3. Remove the R371 1 kohm SMD resistor.
- 4. Solder the 215 ohm SMD resistor in place of original one.
- 5. Connect the Flat cable to J2 connector.
- 6. Install the outer cover and tighten the screws.