S E R V I C E N O T E

SUPERSEDES: None

42841A Bias Current Source

Modification to prevent incorrect shut down caused by thermal switch error

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

P/N3103-0158

Description
Thermal Switch

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Situation:

The 42841A has experienced incorrect shut down due to characteristics of the thermal switch degrading, the thermal switch's contact resistance slightly increases with time. This problem exists as both a constant error and an intermittent error.

The thermal switch service inventory needn't be scrapped, because its degrading is very little and it can be used in other instruments.

Continued

DATE: 15 September 1992

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION RECOMMENDED		
ACTION CATEGORY:	☐ IMMEDIATELY ■ ON SPECIFIED FAILURE ☐ AGREEABLE TIME	STANDARDS: Labor 1.0 Hour
LOCATION CATEGORY:	☐ CUSTOMER INSTALLABLE☐ ON-SITE☐ SERVICE CENTER	SERVICE RETURN USED RETURN INVENTORY: SCRAP SEE TEXT SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: September 1993
AUTHOR: K.H.	ENTITY: 3301	ADDITIONAL INFORMATION:

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Solution/Action:

Replace the thermal switch with the new one (P/N 3103-0158) according to the following procedure.

- 1. Remove the two plastic instrument-feet located in the lower corners of the rear panel.
- 2. Fully loosen the bottom cover retaining screw, then slide the bottom cover towards the rear and lift it off.
- 3. Replace the thermal switch with the new one (P/N 3103-0158), refer to the following figure.
- 4. Replace the bottom cover and the two instrument feet.