

**4287A-10**

**S E R V I C E N O T E**

Supersedes:  
NONE

**Agilent 4287A RF LCR Meter**

**Serial Numbers: MY43300762 to MY43300859**

**Unable to detect GPIB card causing slow response in measurement**

**To Be Performed By: Agilent-Qualified Personnel**

**Parts Required:**

P/N	Description	Qty.
04287-62003	A20 ATX Digital Mother Board	1

**ADMINISTRATIVE INFORMATION**

SERVICE NOTE CLASSIFICATION:			
<b>MODIFICATION RECOMMENDED</b>			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR: 0.5 Hours
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	USED PARTS:	<input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AUTHOR: JM      PRODUCT LINE: WN		NO CHARGE AVAILABLE UNTIL: AUGUST 2009	
ADDITIONAL INFORMATION:			

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August 14, 2007

**Situation:**

The 4287A specified above serial numbers contain the digital motherboard that might not detect the GPIB card. Also, the response in measurement of the unit that is unable to detect the GPIB card is very slow.

**Solution/Action:**

Replace the digital motherboard with new one.