4288A-03

# SERVICE NOTE

Supersedes: NONE

## 4288A 1 kHz/1 MHz Capacitance Meter

Serial Numbers: MY41100656 / MY41100837

Incorrect items for instrument setup screens might be displayed on rare occasions

To Be Performed By: Agilent-Qualified Personnel

**Parts Required:** 

P/N Description Qty.

04263-61011 LCD ASSY 1

### ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	[[]] IMMEDIATELY X ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS: LABOR: 0.2 Hours	
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE [[]] ON-SITE X SERVICE CENTER	SERVICE [[]] RETURN INVENTORY: X SCRAP [[]] SEE TEXT	USED [[]] RETURN PARTS: X SCRAP [[]] SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: Sep 2006	
AUTHOR: KW	PRODUCT LINE: WN		
ADDITIONAL INFORMATION:			

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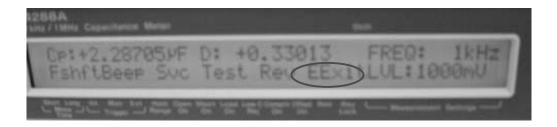


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#### **Situation:**

Some of the instruments specified above may have a defective LCD assembly. When a front panel key or  $[\leftarrow\downarrow]$ ,  $[\uparrow\rightarrow]$  key is pressed for setting the instrument, incorrect items for the instrument setup screen might be displayed on rare occasions due to its LCD assembly failure. The figures below show examples of the incorrect items.





#### **Solution/Action:**

Replace the LCD assembly with a new one.