

S E R V I C E N O T E

SUPERSEDES: 4352B-05A

4352B VCO/PLL Analyzer**Serial Numbers:** 4352B: JP1KE00101 / JP1KE00207**Modification to prevent a intermittent display problem****To Be Performed By:** Agilent-Qualified Personnel**Parts Required:**

P/N	Description	Quantity
E4970-66554	GSP	1

Situation:

The 4352B specified above contains the old GSP board (P/N E4970-66552). Sometimes the old GSP board causes a intermittent display trouble when configured with the new LCD (P/N 2090-0574). The old GSP board doesn't cause any display trouble when configured with the old LCD (P/N 2090-0534). However the old LCD is not available now, and the new LCD has to be used as the replacement. Then the intermittent display trouble may be caused. So on the 4352B specified above, there are any reasons or chances to replace the LCD, the old GSP board should be replaced to the new board (P/N E4970-66554) in order to prevent the display trouble if an old GSP board (P/N E4970-66552) is still installed in the unit.

continued

DATE: July 1998

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	☐ IMMEDIATELY ☒ ON SPECIFIED FAILURE ☐ AGREEABLE TIME	STANDARDS: LABOR 1.0 Hours	
LOCATION CATEGORY:	☐ CUSTOMER INSTALLABLE ☐ ON-SITE ☒ SERVICE CENTER	SERVICE INVENTORY: ☐ RETURN ☐ SCRAP ☐ SEE TEXT	USED PARTS: ☐ RETURN ☐ SCRAP ☐ SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE		
AUTHOR: HN		ENTITY: 3355	
AGILENT RESPONSIBLE UNTIL: July 2000			
ADDITIONAL INFORMATION:			

Solution / Action:

So there are any reason or chances to replace the LCD, replace the GSP board to the new board (P/N E4970-66554) if there is still old GSP board (P/N E4970-66552) in the unit.

If there is no specific reasons replacing the LCD and no intermittent display problem happened, then the GSP board replacement is not necessary. See the service note 4352B-02, 4352B-04 and 4352B-06 for more information.