# S E R V I C E N O T E

SUPERSEDES: NONE

# 4395A Network/Spectrum/Impedance Analyzer

**Serial Numbers:** 4395A: JP1KE00101 / JP1KE00317

# Modification to prevent an intermittent display problem

To Be Performed By: Agilent-Qualified Personnel

# Parts Required:

P/N Description Quantity

E4970-66553 GSP 1

#### **Situation:**

An intermittent display problem (all white image is displayed continuously) may happen after power on. The configuration of GSP Board PN E4970-66551 and LCD PN 2090-0574 may causes this problem.

### **Solution / Action:**

When the LCD with part number 2090-0574 is used, the GSP PN E4970-66551 must be replaced with the GSP PN E4970-66553 at the same time.

DATE: July 1998

### ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION RECOMMENDED		
ACTION CATEGORY:	<ul><li>☐ IMMEDIATELY</li><li>☐ ON SPECIFIED FAILURE</li><li>☐ AGREEABLE TIME</li></ul>	STANDARDS: LABOR 1.0 Hours
LOCATION CATEGORY:	☐ CUSTOMER INSTALLABLE☐ ON-SITE☐ SERVICE CENTER	SERVICE
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: July 2000
AUTHOR: KW	ENTITY: 3355	ADDITIONAL INFORMATION:

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