S E R V I C E N O T E

SUPERSEDES: NONE

4396B Network/Spectrum/Impedance Analyzer

Serial Numbers:

4396B: JP1KE00101 / JP1KE00421

Modification to prevent an intermittent display problem

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

P/N	Description	Quantity
E4970-66554	GSP	1

Situation:

A intermittent display problem (all white image is displayed continuously) may happen after power on. The configuration of old GSP Board PN E4970-66552 and LCD PN 2090-0574 may cause this problem.

Solution / Action:

When the LCD P/N 2090-0574 is used, the old GSP P/N E4970-66552 must be replaced with the new GSP P/N E4970-66554 at the same time.

DATE: July 1998

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	☐ IMMEDIATELY ■ ON SPECIFIED FAILURE ☐ AGREEABLE TIME	STANDARDS: LABOR 1.0 Hours	
LOCATION CATEGORY:	☐ CUSTOMER INSTALLABLE☐ ON-SITE☐ SERVICE CENTER	SERVICE	
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: july 2000	
AUTHOR: TI	ENTITY: 3355	ADDITIONAL INFORMATION:	

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