# S E R V I C E N O T E

SUPERSEDES: 4952A-12A

# 4952A Protocol Analyzer

**Serial Numbers:** 0000A00000 / 2945A00000

System Processor/Memory Board/A2 Assembly

Firmware Rev 1.0 to A.02.02 Upgrade

To Be Performed By: Agilent-Qualified Personnel

**Parts Required:** 

P/N Description

04952-67107 Firmware Rev A.02.02 Upgrade Kit

#### **Situation:**

The Firmware in the 4952A has been revised to add new testing capabilities and enhancements. The enhancements are:

- 1. AutoConfigure has been enhanced to work better with BSC and will configure to 50, 75, 14.4K, and 38.4K bps async. Easier to distinguish between X.25, SDLC, and HDLC protocols.
- 2. The Remote Menu will support the uploading and downloading of the entire 3/4 Mbyte extended capture buffer memory.

Continued

DATE: 22 October 1991

### ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION AVAILABLE		
ACTION CATEGORY:	AGREEABLE TIME	■ PERFORMANCE ENHANCEMENT □ SERVICE/RELIABILITY ENHANCEMENT
LOCATION CATEGORY:	☐ CUSTOMER INSTALLABLE☐ ON-SITE☐ SERVICE CENTER	AVAILABLE UNTIL: Product Support Life
AUTHOR: RCB	ENTITY: 3800	ADDITIONAL INFORMATION: Reference PCO 09-28696

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- 3. The Print Menu permits the entire 3/4 Mbyte extended capture buffer or portions of it.
- 4. Two new async speeds have been added that were previously on the Utility Disc, 14.4 and 38.4 Kbps.

## **Solution/Action:**

If a customer with a 4952A desires one or more of the new testing capabilities or enhancements, install the Rev A.02.02 Upgrade Kit.

The installation of this kit will be done at the customer's expense.