

4982A-07

S E R V I C E N O T E

SUPERSEDES

**HP 4982A Network Advisor**

**Serial Numbers:** 0000A00000/9999A99999

J2176A / Mainframe

**Duplicate Service Notes:** 4980A-07 and 4981A-07

**Upgrading Hard Disk Drive to 105 MByte**

**Part Required:**

HP P/N	Description	Qty	U.S. List
0950-2173	105 MByte HD Drv	1	\$1000.00

**Situation:**

This will allow a network advisor with a 52 MByte Hard Disk drive to be upgraded to a 105 MByte Hard Drive.

**Note**

Take static precautions when handling these parts.

*Continued*

DATE: 26 May 1992

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
<b>MODIFICATION AVAILABLE</b>		
ACTION CATEGORY:	AGREEABLE TIME	<input checked="" type="checkbox"/> PERFORMANCE ENHANCEMENT <input type="checkbox"/> SERVICE/RELIABILITY ENHANCEMENT
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> HP LOCATION	AVAILABLE UNTIL: Product's Support Life
AUTHOR: R.C.B.	ENTITY: 3800	ADDITIONAL INFORMATION:

**Solution/Action:**

Use the 498X service manual, section 15, for reference in removing and installing the hard disk drive.

**Procedure:**

1. Remove the top cover to expose the internal parts of the network advisor.
2. Locate the Hard Disk drive in the right rear corner of the chassis and follow the procedures in the service manual to remove the Hard Disk Drive from the chassis. 3. Replace the 52 MByte drive with the 105 MByte drive.
3. Replace the 52 MByte drive with the 105 MByte drive.
4. Use the procedures in the service manual to install the new disk drive.

Once the new hard drive installation has been completed, the hard drive can be formatted and the network advisor software can be loaded. Follow the procedures in section 11 of the service manual to load the software.

**Note**

After installing the new hard disk drive the system configuration must be changed. When powering up the instrument and the RAM is done being tested, press CTRL-ALT-S to access the system configuration. Change the C drive type from 41 to 42. Press F10 softkey, this will save the new configuration and reboot the system.