53132A-07A <u>S E R V I C E N O T E</u>

Supersedes: 53132A-07

53132A 225 MHz Counter

Serial Numbers: MY47000000 to MY47001807 SG47000000 to SG47000268

When signals are applied to both channel 1 and channel 2, and Auto Trigger is used, the channel making the measurement may receive an incorrect trigger.

Parts Required: P/N	Description	Qty.
0699-1377	Resistor 2.37 KOhm	2
OR 53132-60014	Mother board	1 (optional replacement)

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:				
MODIFICATION RECOMMENDED				
ACTION CATEGORY:	[[]] ON SPECIFIED FAILURE x AGREEABLE TIME	STANDARDS LABOR: 1.0 Hours		
LOCATION CATEGORY:	X CUSTOMER INSTALLABLE [[]] ON-SITE X SERVICE CENTER [[]] CHANNEL PARTNER	SERVICE [[]] RETURN INVENTORY: [[]] SCRAP x SEE TEXT	USED [[]] RETURN PARTS: [[]] SCRAP x SEE TEXT	
AVAILABILITY: PRODUCT'S SUPPORT LIFE		NO CHARGE AVAILABLE UNTIL: June 2011		
AUTHOR: rns		PRODUCT LINE: PLSP		
ADDITIONAL INFORMATION: Revised to give more information in Situation section. Duplicate Service Note: 53131A-07A				

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Situation:

Measurements on counters with A1 motherboard (53131-68024 or 53132-68024) may have intermittent readings that are significantly outside the specified accuracy under the following conditions:

• Channel 1 is configured to use Auto Trigger Level,

AND

- Channel 2 either:
 - has been used to make a measurement since the last power cycle, or
 - has been used to make pulse width, time interval or rise/fall time measurements (including Channel 1 measurements with Common 1: ON), or
 - \circ has an input signal with an amplitude >10 Vpp

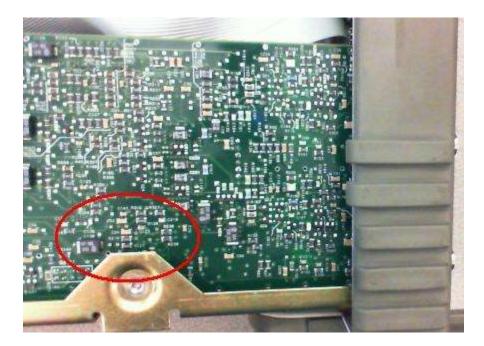
Work Around:

- This problem will always be seen for voltage peak measurements.
- For all other measurements, you can work around this issue by setting a discrete trigger level (auto trigger off) on the measurement channel(s)..

Solution/Action:

Replace resistor 0699-1318 at reference designators R219 and R218 with 0699-1377 (2.37 KOhm).

General location:



More detailed view below:

