

MODIFICATION RECOMMENDED –
CORRECTS MANUFACTURING OR DESIGN DEFECTS

54621D-02

S E R V I C E N O T E

Supersedes:
none

54621D

Serial Numbers: all

The 54621D, Mixed Signal Oscilloscopes can fail threshold accuracy test specifications. The solution will be to use firmware revision 2.01 or greater, perform user Calibration.

To Be Performed By: Agilent-Qualified Personnel or Customer

Parts Required:

P/N	Description	Qty.
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The latest version of the application software can be downloaded from:
www.agilent.com/find/5462xsw

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS: LABOR: 0.0 Hours	
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL:	
AUTHOR: [initials]	PRODUCT LINE: [product line]		
ADDITIONAL INFORMATION:			

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December 4, 2001

Situation:

54621D

Performance Verification failing threshold accuracy @ voltage setting 0.00 volts.

Solution/Action:

Upgrade system Firmware to 2.01 or greater. Perform User Calibration.