<u>SERVICE NOTE</u>

Supersedes: None

54641A - 350-MHz scope:2 ch, 4 MB MegaZoom

Serial Numbers: [ALL]

The 54641A product should have the power supply replaced, if the cooling fan becomes non-operational. If the units' power is left on long enough, for the power supply to go into thermal protection mode, then the internal components will have reached operational temperatures that exceed the maximum recommended temperatures. To ensure product reliability, it would be recommended to replace the power supply.

To Be performed By: Service Center Normal Warranty Repair

Parts Required: P/N	Description	Qty.
0950-4282	Power Supply	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	[I IMMEDIATELY X ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS: LABOR: 0.0 Hours	
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE [[]] ON-SITE [[]] SERVICE CENTER	SERVICE X RETURN USED RETURN INVENTORY: [[]] SCRAP PARTS: [[]] SCRAP [[]] SEE TEXT X SEE TEXT	
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: Warranty Period Expires	
AUTHOR: MR	PRODUCT LINE: 1A		
ADDITIONAL INFOR	MATION:		
DAGILENT TECH	INOLOGIES, INC. 2002	92/10-13	

PRINTED IN U.S.A.



May 9, 2002