

54833A-08A

S E R V I C E N O T E

Supersedes:
54833A-08

54833A Infiniium Oscilloscope – 2 channel, 1 GHz, DSO

Serial Numbers: MY00000000 – MY41004000 and SG00000000 - SG41002000

The screws on the acquisition board may come loose during shipment.

Parts Required:

P/N	Description	Qty.
0515-4804	M3-0.5mm x 12mm screw	13

Situation:

It is possible that one or more of the screws that hold the acquisition board in place may become loose over time due to vibration during shipment.

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION AVAILABLE		
ACTION CATEGORY::	AGREEABLE TIME	<input type="checkbox"/> PERFORMANCE ENHANCEMENT <input checked="" type="checkbox"/> SERVICE / RELIABILITY ENHANCEMENT
LOCATION CATEGORY:	X- CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE X SERVICE CENTER X CHANNEL PARTNERS	AVAILABILITY: Until April 2011
AUTHOR: KO	PRODUCT LINE: PL1A	
ADDITIONAL INFORMATION:		

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Solution/Action:

Replace the 13 acquisition board screws with the 0515-4804 screw. This screw is longer and contains patch lock to help keep the screw in place. Torque the screws to 5 in.lb.

When oscilloscope is returned to service center for normal repairs, the 13 acquisition board screws should be replaced at no cost to the customer.

The customer can order the 13 screws and install them himself if he wishes. The customer then pays all costs.

If the customer contacts the service center for the modification, then the customer pays all costs.