

S E R V I C E N O T E

SUPERSEDES: 5DX-95-10
Dated March 23, 1995

HP 5DX Structural Process Test System

Modification to prevent power on malfunction

Situation / Solution:

The Master computer cannot find server network after a System primary power interruption or the system was powered off because the master computer locked up during an inspection.

Symptom: During master computer boot up sequence error message "cannot find server" and the master computer then boots to the "A:" dos prompt.

- 1) At the dos prompt type "switchmo" enter. This switches the text monitor and keyboard to the server cpu.
- 2) At this point there should be an error message: example "fat error xxx" do you want to abandon. If the server has not booted up to the defect reporter "trcmdpro" program and the above message is displayed then type a "y", hit enter and the server then should continue to boot up.
- 3) After the server has booted to the "trcmdpro" program push the reset button on the front of the computer chassis and this will then reboot the master computer.

NOTE

This fat error will not normally clear its self and the program "vre-pair" will have to be run on the server cpu.

DATE: September 1997

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
INFORMATION ONLY		
AUTHOR:	ENTITY:	ADDITIONAL INFORMATION:
KP	0982	