

S E R V I C E N O T E

SUPERSEDES: None

5DX Process Test System

Serial Numbers: 0000A00000 / 9999Z99999

MSUITEST will Fail If You Try To Run It From The Dos Command Line More Than 1 Time.

To Be Performed By: Agilent Field Engineers
and customers that are qualified to receive Service Notes.

Situation:

MSUITEST gives "DOCTOR WATSON ERROR" the second time the test is run when using DOS. MSUITEST will fail if you try to run it from the dos command line mode more than one time and have service pack #5 installed. Its also possible other utilities will exhibit the same failure symptom. This problem will start with revision 6.0 software. Currently utilities in the DOS are no longer supported. Utilities are available in the menu, this allows the tests to be completed much faster.

Solution / Action:

Run the test using the menu.

Preferred way:
 RUN AUTO
 SELECT UTILITIES
 SELECT SERVICE MENU
 SELECT IMAGING
 SELECT MSUITEST UTILITIES

DATE: September 1999

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:

INFORMATION ONLY

AUTHOR:

DS

ENTITY:

0980

ADDITIONAL INFORMATION: