								5D)X-6(0 -S
S	Е	R	V	Ι	С	Е	Ν	0	Т	Е
						S	UPERSEDE	ES: None	е	
•	gilent 5 eries I, S					est System eries 3.	15			
Se	rial Num	bers:US	xxxxx101	-USxx	xxx650					
То	Be Perfo	ormed By	y: Agilen	t-Quali	fied Pers	onnel or Agi	lent-Trained (Customer		
Fa	lling Pan		U		ARN		rsonnel at ris	sk.		
	lling pane rsonnel.	els resulti	ng from e	excessiv	ve force h	aving been a	applied may c	ause inju	ry to	
Lif	fting Haz	ard								
Re	moveable	e sliding a	access par	nel is h	eavy and	requires two	people to ren	nove it.		
Piı	nch Point	t Hazard								
	er Barrie zard.	r can clos	se on fing	ers whi	ile the ac	cess panels a	re open. This	is a pinch	n point	
									Contin	ued

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASS	SIFICATION:				
SAFETY					
ACTION CATEGORY:	 ON SPECIFIED FAILURE AGREEABLE TIME 	STANDARDS: 0.25 Hours LABOR			
LOCATION CATEGORY:	 ☐ CUSTOMER INSTALLABLE ■ ON-SITE ☐ SERVICE CENTER 	SERVICE I RETURN USED RETURN INVENTORY: SCRAP PARTS: SCRAP SEE TEXT SEE TEXT			
AVAILABILITY:	ALWAYS	AGILENT RESPONSIBLE UNTIL : ALWAYS			
AUTHOR: JC	ENTITY: 0980	ADDITIONAL INFORMATION:			

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Situation

FALLING PANEL HAZARD and LIFTING HAZARD

The situation below applies to serial numbers USxxxxx101-USxxxxx650.

The hinges on the access panels on the sides of the 5DX are made of plastic. When the removeable sliding access panel on the right rear of the system is attempted to be removed, and the side access panels are not fully open, the sliding access panel could impact the side access panels with a considerable amount of force. This could potentially break the hinges and allow the impacted side access panel(s) to break off the system. These falling panels could seriously injure someone if the panels fell on him/her.

If excessive force is applied to any of the side access panels, the hinges could break and the panels could fall resulting in the same type of injury.

The removeable sliding access panel is heavy (47lbs / 22kg). Removing this panel requires assistance from a second person to avoid a lifting hazard.

PINCH POINT HAZARD

The situation below applies to serial numbers USxxxxx300-USxxxxx650.

There is a safety concern that it is possible to open or close the inner barrier with people or equipment in it's path. This is a pinch point hazard.

This is not applicable to systems with serial numbers USxxxxx101-USxxxxx299.

Solution / Action:

Order N7200-68099 Warning Label Kit

This Kit contains:

Agilent P/N	Description	Quantity
N7200-84356	Label, Access Panel Warning Set	1
N7200-84357	Label, Pinch Point Warning	2
N7200-90106	Warning Label Installation Procedure	1

Note: The complete pinch point hazard solution includes the labels that are applied for this service note and 5DX Innerbarrier Safety Patch. This patch is required for the completion of Service Note 5DX-55-S. This software patch issues a warning message that will prompt the operator for a response before moving the inner barrier with the access panels open.

The box that will appear is shown below:

5DX WA	RNING
	WARNING! You are about to move the inner barrier, which could harm people or equipment in its path.
	Please make sure the path is clear before continuing.
	Do you wish to continue?
	No Yes

Example of Warning Message