66000A-07

SERVICE NOTE

Supersedes: NONE

66000A MODULAR POWER SYSTEM MAINFRAME - 8 SLOTS, GP-IB

Serial Numbers: A LL

The AC INPUT SAFETY COVER has a strain relief used to secure the AC line cord that may become loose.

Parts Required:

P/N Description Qty.

5040-1676 AC INPUT SAFETY COVER 1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:				
MODIFICATION RECOMMENDED				
ACTION CATEGORY:	X ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS LABOR: 0.17 Hours (10min)		
LOCATION CATEGORY:	X CUSTOMER INSTALLABLE [[]] ON-SITE X SERVICE CENTER [[]] CHANNEL PARTNER	SERVICE X RETURN INVENTORY: [[]] SCRAP [[]] SEE TEXT	USED X RETURN PARTS: [[]] SCRAP [[]] SEE TEXT	
AVAILABILITY:	PRODUCT'S Support Life	NO CHARGE AVAILABLE UNTIL: 1/2012		
AUTHOR: CP		PRODUCT LINE: SP		
ADDITIONAL INFORMATION: ONLY replace the AC Safety Cover P/N 5040-1676 if the label shown in Figure 7 does not				

ADDITIONAL INFORMATION: <u>ONLY</u> replace the AC Safety Cover P/N 5040-1676 if the label shown in <u>Figure 7</u> does not appear on the Safety cover or if the Cover is defective due to described failure, the Safety cover should be replaced at <u>NO</u> charge to the customer.

Lost or broken AC Safety Cover will not be replaced using warranty.

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Rev. 16

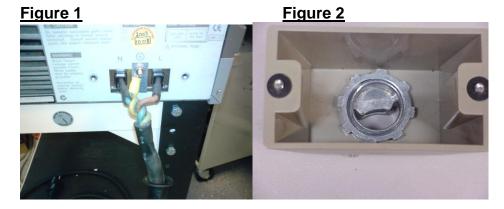
Page 2 of 4 66000A-07

Situation:

When the incorrect nut is used or a locking Nut is put on incorrectly the strain relief will become loose.

<u>Figure 1</u> is an example of what happens when the strain relief will become loose, the line cord becomes twisted. When a heavy line cord is used the strain relief becomes loose very easily, and the line cord cable can rotate freely.

<u>Figure 2</u> shows the inside of the AC Safety Cover housing the incorrect hardware is shown. It will be very difficult to tighten the strain relief. AMC (Asian Manufacturing Center) uses a special tool to tighten the locking nut. When the incorrect nut is used or a locking Nut is put on incorrectly the strain relief will become loose as described above.



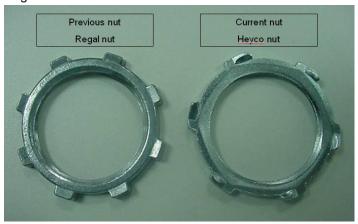
Figures 3 & 5 is representative of a not without locking ribs.



Figures 4 & 6 is representative of a nut with locking ribs.

Figure 5 Figure 6

Page 3 of 4 66000A-07



Solution/Action:

The entire AC **INPUT SAFETY COVER** P/N 5040-1676 should be replaced.

RECOMMENDED WORK-AROUND

The line cord should also be securely fastened at a point 6 to 12 inches away from **INPUT SAFETY COVER** as shown in <u>Figure 7</u>. When this type of strain relief is used the electrical code requires the cord/cable being held by the strain relief be secured. Doing this eliminates the cable or cord from being twisted as shown in figure 1.



The individual parts shown in **Figure 8** are not available from Agilent parts "SPO" (Support Parts Organization). It is not cost affective to repair the AC **INPUT SAFETY COVER**, a special tool is required to tighten the nut shown in Figure 2.

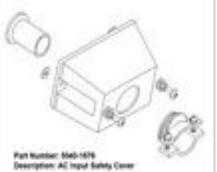
<u>ONLY</u> replace the AC Safety Cover P/N 5040-1676 if the label shown in Figure 8 does not appear on the Safety cover or if the Cover is defective due to described failure, the Safety cover should be replaced at **NO** charge to the customer.

Lost or broken AC Safety Cover will not be replaced using warranty.

Figure 8

Page 4 of 4 66000A-07





The information below is what is printed on the label shown in Figure 8

Required torque for securing AC Input Cover, 5040-1676, to unit is between

10 - 12 in lbs (1.13 - 1.26 N.m).

Required torque for Strain Relief screw is between tightened using 2inlb torque.

NOTE Other related Service Notes and affected models:

6571A-09	6671A-11	6812B-04	66000A-07
6572A-09	6672A-11	6813B-06	
6573A-08	6673A-10		
6574A-10	6674A-12		
6575A-10	6675A-12		