S E R V I C E N O T E

SUPERSEDES: NONE

6655A Zero Ohm Resistor Breakdown

Serial Number: US36391100 / US36391500

Zero Ohm Resistor Breakdown

Duplicate Service Notes: 6555A-04

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

06655-69051 Exchange Tested Tunnel Assembly

Situation:

Unit blows primary AC line Fuse FX450, no output.

F450 (100V)15A 2110-0054 " (120V)12A 2110-0249 " (220/240V)7A 2110-0614

The zero ohm resistors: R229, 230, 232, R329-R332 insulation is breaking down and shorts to the feed through holes under them. This puts 170 volts on the drive OP-Amp and the output FET's gate, resulting in damage to these parts.

On very rare occasions other devices could also be damaged. F402, F403; 2110-0697, U740; 1858-0047, U741; 1858-0077, Q670; 1854-0872.

Continued

DATE: February 2001

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION RECOMMENDED		
ACTION CATEGORY:	☐ IMMEDIATELY☐ ON SPECIFIED FAILURE☐ AGREEABLE TIME	STANDARDS: LABOR 1.0 Hours
LOCATION CATEGORY:	☐ CUSTOMER INSTALLABLE☐ ON-SITE☐ SERVICE CENTER	SERVICE
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: December 2001
AUTHOR: BM	ENTITY: 2100	ADDITIONAL INFORMATION:

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Solution / Action:

Replace the entire output tunnel assembly, p/n 06655-69051 and return old assembly to ATLS.

Disassembly Instructions:

- 1- Remove four strap handles, screws and hardware.
- 2- Remove four rear panel screws, two inside the plastic lock- block.
- 3- Flip the rear panel over and rest it on the top of the unit.
- 4- Disconnect the tunnel board power connectors J202,203 and the phone connectors J301,302 on the left and right tunnel boards.
- 5- Slide the old tunnel assembly out, and return to ATLS.
- 6- Install the new tunnel assembly and follow the above procedure in reverse to re-assemble.