

6655A-11

Safety Service Note

Implemented During Normal Course of Providing Support

Supersedes:
NONE

6655A DC Power Supply, 0-120 V, 0-4 A, 480 W, GPIB

Serial Numbers: MY40001219 to MY53000301

POSSIBLE "SHOCK" HAZARD

WARNING

HAZARD CLASS #2

The Problem – Regulatory noncompliance with the option 901 (Power cord for Australia / New Zealand)

Parts Required:

P/N Description Qty.

8120-4419

ADMINISTRATIVE INFORMATION

| | | | |
|--------------------|--|----------------------------|---|
| ACTION CATEGORY: | <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME | STANDARDS LABOR: | 0.1 Hours |
| LOCATION CATEGORY: | <input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE (active On-site contract required) <input checked="" type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNERS | SERVICE INVENTORY: | <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT |
| | | USED PARTS: | <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT |
| AVAILABILITY: | ALWAYS | NO CHARGE AVAILABLE UNTIL: | EOS |
| | <input type="checkbox"/> Calibration Required <input checked="" type="checkbox"/> Calibration NOT Required | PRODUCT LINE: | SP |
| | | AUTHOR: | SJ |

ADDITIONAL INFORMATION:

Situation:

The Australian/New Zealand Regulations requires the use of power cord sets that meet AS3112. Since 2005, the live and neutral pins must be insulated for a prescribed length of pin. It was found that Keysight Technologies had shipped some power cord sets with the older style plug. To address this non-compliance, Keysight Technologies will supply a new power cord (part number 8120-4419) to affected customers.

Solution/Action:

1. Verify that your instrument(s) corresponds to the above model and serial numbers.
2. Replace the original power cord with the new power cord supplied by Keysight Technologies.
3. Destroy the original power cord to prevent it from being used with any electrical equipment, and recycle responsibly.

Revision History:

| Date | Service Note Revision | Author | Reason for Change |
|--------------|-----------------------|--------|-------------------|
| 07 June 2016 | 01 | SJ | As Published |
| | | | |
| | | | |
| | | | |