8166B-01

S E R V I C E N O T E

Supersedes: NONE

8166B Lightwave Multichannel System

Serial Numbers: DE42100260, DE42100263, DE42100264

Potential failure on backplane board

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

P/N Description Qty.

08166-68711 Thunderstorm B Housing 1x

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	[[]] IMMEDIATELY X ON SPECIFIED FAILURE X AGREEABLE TIME	STANDARDS: LABOR: 1.0 Hours	
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE [[]] ON-SITE X SERVICE CENTER	SERVICE [[]] RETURN INVENTORY: [[]] SCRAP X N/A	USED [[]] RETURN PARTS: X SCRAP [[]] N/A
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL:	November 2008
AUTHOR: JM	PRODUCT LINE: 3E		
ADDITIONAL INFORMATION:			

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Situation:

As a result of our ongoing quality improvement process we have identified a potential source for a 8166B defect. The isolation on the backplane board could be damaged by a small burr of a metal sheet which may possibly result in a shortage on the backplane board. Afterwards the instrument would be defect and won't work anymore, a repair would be required. Therefore Agilent recommends to perform this service note to ensure highest level of reliability.

Solution/Action:

Replace thunderstorm housing, p/n 08166-68711.

Service Center:

For dis- and assembly procedure as well for required tools see related Service Information Guide on our PNT customer support server (Agilent Intranet) at \\wbbnig03\ftp_support\Mainframes\8166B\8166B_ServiceInformation.