INFORMATION ONLY

85055A-01 <u>S E R V I C E N O T E</u>

Supersedes: None

85055A Verification Kit

Serial Numbers: ALL

Information Concerning Floppy Disks in Verification Kits

Parts Required: P/N Description

Qty.

None

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
INFORMATION ONLY		
Calibration NOT Required	PRODUCT LINE: WN AUTHOR: MF	
ADDITIONAL INFORMATION: Verification Kit models affected are 85051B, 85053B, 85055A, and 85057B.		

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Situation:

Overview:

- Since 2012, floppy disks have not been supplied in new verification kits.
- Starting in March 2014, floppy disks are not supplied when verification kits are recertified.

History:

When this kit was introduced over 25 years ago, floppy disks were supplied that contained the verification data for the 8510 and 8720 network analyzer families. When the PNA family was introduced in 2000, a floppy disk containing this data was also supplied. When the PNA-X family was introduced in 2007, a USB memory stick containing this data was added. The 8510 ended its support life in April 2009, and the 8720 family ended its support life in June 2010. In 2012, floppy disks were no longer included in new verification kits. This decision was made because new kits were not being purchased to support the old 8510 and 8720 network analyzer families, and the kit's USB memory stick functioned with all PNA products. In March 2014, Agilent discontinued supplying floppy disks when verification kits are recertified.

Solution/Action:

- If customers need floppy disks as part of the kit recertification, they are required to contact the network analyzer support node at ctd-soco_support@agilent.com.
- To provide the correct disk, we need the model and serial numbers of the verification kit, the model number of the network analyzer, and the name and shipping address of the customer.
- The capability to generate a few floppy disks will be maintained until 2015.

Revision Number	Date	Author	Reason For Change
1.0	3/13/2014	MF	As published

Revision History: