

## S E R V I C E N O T E

SUPERSEDES: None

**8563E Option 042 Portable Spectrum Analyzer****Possible Shoulder Strap Failure Under Load****WARNING****POSSIBLE PERSONAL INJURY****Serial Numbers:** See Below**Duplicate Service Notes:**

8560E-18-S 8560E/042 Serial Numbers: 3517A01927/3804A03382  
 8561E-14-S 8561E/042 Serial Numbers: 3517A01242/3804A02191  
 8562E-06-S 8562E/042 Serial Numbers: 0000A00000/3751A00632  
 8563E-18-S 8563E/042 Serial Numbers: 3517A04194/3804A08329  
 8564E-12-S 8564E/042 Serial Numbers: 3551A00394/3751A01087  
 8565E-12-S 8564E/042 Serial Numbers: 3551A00369/e751A00852

*Continued*

DATE: August 1998

## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
<b>PRIORITY SAFETY</b>			
ACTION CATEGORY:	<b>IMMEDIATELY</b>	STANDARDS: LABOR - See Text	
LOCATION CATEGORY: See Text	<input type="checkbox"/> ON-SITE <input type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT	USED PARTS: <input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	ALWAYS	AGILENT RESPONSIBLE UNTIL: ALWAYS	
AUTHOR:GPB	ENTITY:5320	ADDITIONAL INFORMATION:None	

**To Be Performed By:** Agilent-Qualified Personnel, Customer

**Parts Required:**

P/N	Description	Quantity
1540-1130	Soft Carrying Case	1

**Situation:**

Agilent has learned that the stitching which fastens the shoulder strap to the bag on some soft carrying cases may fail the load test (four times the intended mass). Failure of the stitching can result in damage to the instrument and possibly personal injury.

**Solution / Action:**

The carrying case which came with option 042 instruments in the serial ranges called out should be sent back to Agilent for exchange. New cases will be supplied under warranty. This exchange also applies to 1540- 1130 Carrying Cases purchased separately from Agilent during the 1997 calendar year. Customers may arrange to have their cases exchanged by contacting the Microwave Instruments Division Spectrum Analyzer Support Line at (707)577-6801.