

S E R V I C E N O T E

SUPERSEDES: None

8591E Option 042 Portable Spectrum Analyzer

Possible Shoulder Strap Failure Under Load

WARNING

POSSIBLE PERSONAL INJURY

Serial Numbers: See Below

Duplicate Service Notes:

8591E-14-S	8591E/042	Serial Numbers:	3649A05869 / 3801A06700
	8591E/042	Serial Numbers:	3647U02126 / 3750U02357
8593E-15-S	8593E/042	Serial Numbers:	3649A02626 / 3801A03362
	8593E/042	Serial Numbers:	3647U01318 / 3750U01856
8594E-14-S	8594E/042	Serial Numbers:	3649A03668 / 3801A05409
	8594E/042	Serial Numbers:	3647U02509 / 3750U03527
8595E-14-S	8595E/042	Serial Numbers:	3649A02442 / 3801A03141
	8595E/042	Serial Numbers:	3647U00780 / 3750U00971
8596E-14-S	8596E/042	Serial Numbers:	3710A00714 / 3801A01169
	8596E/042	Serial Numbers:	3726U00560 / 3750U00607
8590L-09-S	8590L/042	Serial Numbers:	3649A01286 / 3801A02080
	8590L/042	Serial Numbers:	3647U00594 / 3750U00730
8592L-07-S	8592L/042	Serial Numbers:	3649A00720 / 3801A01041
	8592L/042	Serial Numbers:	3647U00295 / 3726U00396

Continued

DATE: August 1998

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
PRIORITY SAFETY			
ACTION CATEGORY: IMMEDIATELY		STANDARDS: LABOR 1.0	
LOCATION CATEGORY:	<input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
		USED PARTS:	<input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	ALWAYS	AGILENT RESPONSIBLE UNTIL: ALWAYS	
AUTHOR: BD	ENTITY: 5320	ADDITIONAL INFORMATION:	

To Be Performed By: Agilent-Qualified Personnel, Customer

Parts Required

P/N	Description	Quantity
1540-1130	Soft Carrying Case	1

Situation:

Agilent has learned that the stitching which fastens the shoulder strap to the bag on some soft carrying cases may fail the load test (four times the intended weight). Failure of the stitching can result in damage to the instrument and possibly personal injury.

Solution / Action:

The carrying case which came with option 042 instruments in the serial ranges called out should be sent back to Agilent for exchange. New cases will be supplied without charge. This exchange also applies to 1540- 1130 Carrying Cases purchased separately from Agilent during the 1997 calendar year. Customers may arrange to have their cases exchanged by contacting the Microwave Instruments Division Spectrum Analyzer Support Line at (707) 577-6801.