

86100C-07

S E R V I C E N O T E

Supersedes:
NONE

86100C Infiniium DCAj

Serial Numbers: MY45031518 and Below
MY46520101 and Above

Touch Screen Controller Hard Drive Image Requirements

Parts Required:

P/N	Description	Qty.
86100-10059	HARD DISC DRIVE WITH SOFTWARE REV A.06.00	
86100-10065	HARD DISC DRIVE WITH SOFTWARE REV A.07.00	

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION: INFORMATION ONLY
AUTHOR: DFL PRODUCT LINE: 8F
ADDITIONAL INFORMATION:

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Situation:

Depending on the serial number of the DCAj or touch screen controller version, a specific part number of the A9 hard disk drive should be ordered. When the A8 Touch Screen Controller, part number 1150-7826, was discontinued a new controller, part number 0960-2590 took its place. There are software drivers that reside on the hard drive image that are specific for each version of the touch screen controller.

Note: These drivers are not updated on a firmware update.

Note: Service Note 86100C-06 explains how to switch software drivers from the old to the new version of touch screen controller.

Solution/Action:

For hard drive replacement, use the following matrix to find the correct part number of the hard drive to order:

DCA Serial Number	Touch Screen Part number	Hard Disk Drive Part Number	F/W Rev
MY45031518 and Below	1150-7826	86100-10059	A.06.00
MY46520101 and Above	0960-2590	86100-10065	A.07.00

After the hard drive is replaced, install the latest version of firmware or install the firmware required by the end user.

Refer to Service Note 86100C-06 for information on changing the software drivers from one version to the other. It helps show which touch screen controller is installed in your DCAj. It will also give more detail on replacing the touch screen controller board assembly.