

87104B-02A

S E R V I C E N O T E

Supersedes:
87104B-02

Repair Strategy for Americas Skyworks Mexico’s return units

Serial Numbers:
All return units from Skyworks.

Shorten the TAT of reported units send back to factory for further Failure Analysis

Parts Required:

P/N	Description
87104-60058	EM Switch, Multiport, SP4T, DC-20GHz, Terminated Opt 161-T24, PB Free

Situation:

Customer claims that 8% of 87104B in their application are failed. We wish to have shorter TAT return of all the claims units back to factory (F03) for further failure analysis.

Revision History:

Revision Number	Date	Author	Reason For Change
1.0	1/16/2014	YC Sin	As published
2.0	3/3/2014	YC Sin	Revised process flow in Solution/Action

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:	
INFORMATION ONLY INTERNAL ONLY DOCUMENT	
<input checked="" type="checkbox"/> Calibration NOT Required	PRODUCT LINE: PLWN AUTHOR: YCSin
ADDITIONAL INFORMATION: For customer satisfaction, wish to have fast TAT for all claim units return to factory for further FA.	

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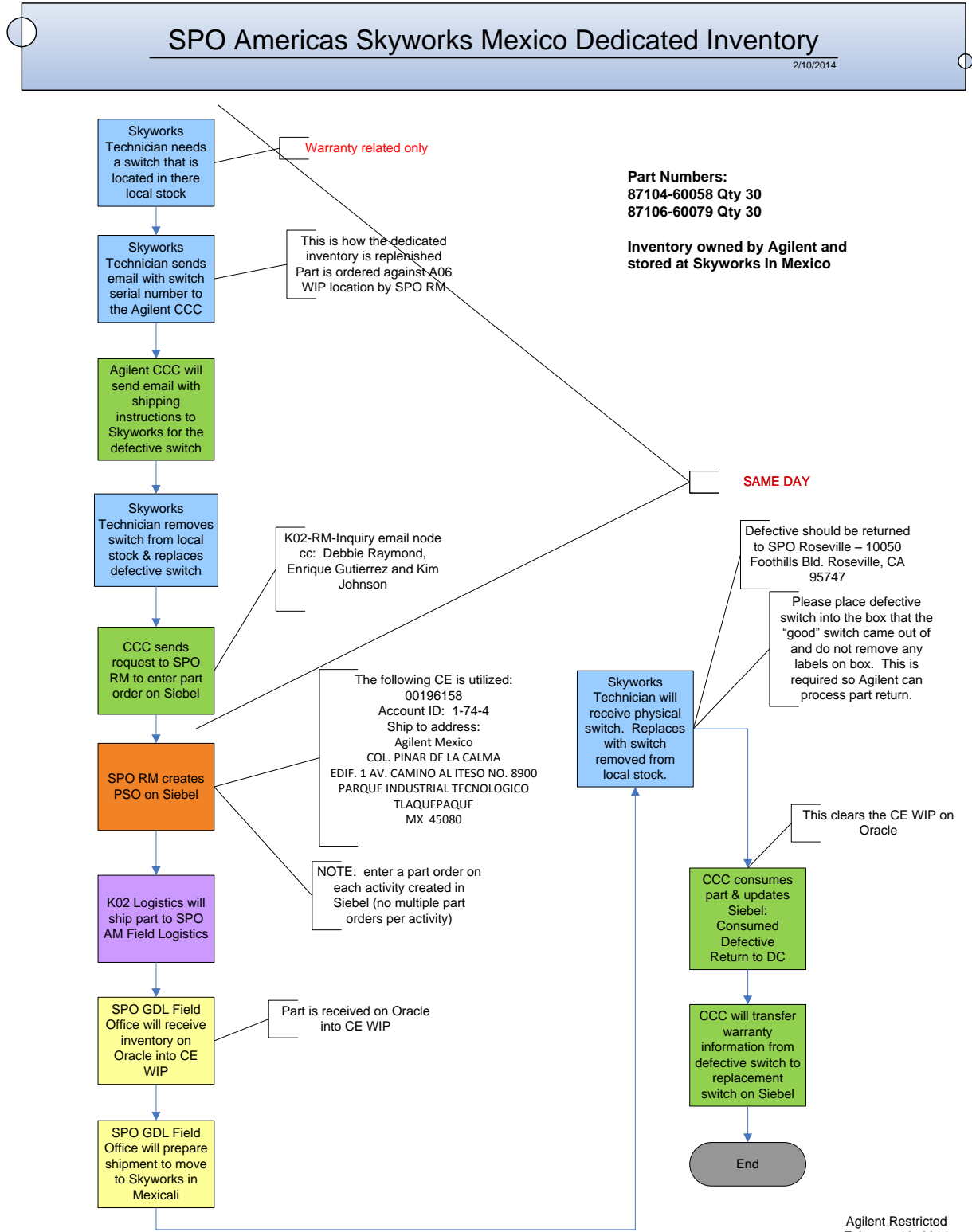
March 4, 2014

Rev. 21



Solution/Action:

1. For customer satisfaction, SSU created new process of “SPO Americas Skyworks Mexico Dedicated Inventory” to speed up the process of replacement units to customer. Refer in below process:



2. Once reported units received in SPO Roseville, PRP process apply to ship unit back to F03 for failure analysis.