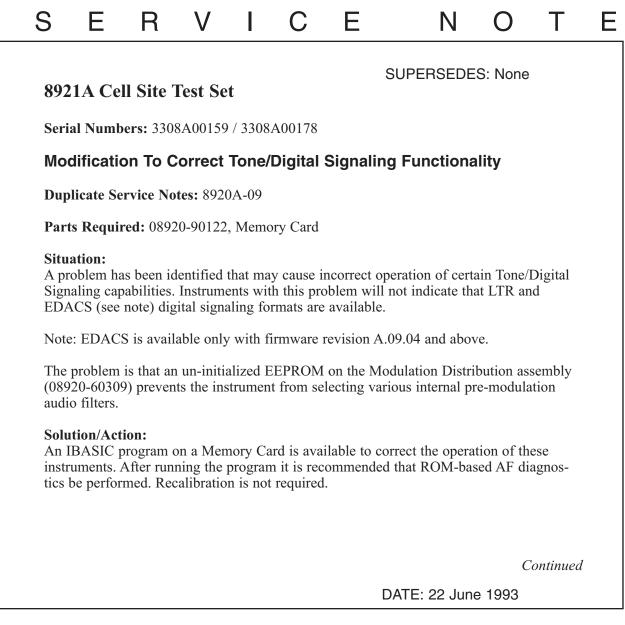
# 8921A-02



## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION RECOMMENDED		
ACTION CATEGORY:	<ul> <li>IMMEDIATELY</li> <li>ON SPECIFIED FAILURE</li> <li>AGREEABLE TIME</li> </ul>	STANDARDS: Labor 1.0 hour
LOCATION CATEGORY:	CUSTOMER INSTALLABLE	SERVICE       □       RETURN       USED       □       RETURN         INVENTORY:       ■       SCRAP       PARTS:       ■       SCRAP         □       SEE TEXT       □       SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: 01 July 1998
AUTHOR: LHL	ENTITY: 1000	ADDITIONAL INFORMATION:

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#### Use the following procedure to determine the installed firmware revision:

- Press the PRESET key
- Press the CONFIG key (Shift DUPLEX)
- Firmware revision is displayed in the upper right-hand corner of the CRT

### Use the following procedure to verify if the instrument has this problem:

- Press the PRESET key
- Select To Screen: ENCODER
- Select Mode:
- The instrument has the problem if LTR is not listed under Choices:

#### Use the following procedure to correct the problem:

- Press the PRESET key
- Insert the Memory Card into the instrument
- Press the TESTS key
- Select Location: Card Select Procedure: MOD\_DATA
- Press the k1 (Run Test) key
- Verify that verification string "0123456781" is displayed
- Cycle instrument power (do not press PRESET)
- Verify that the LTR (and if applicable, EDACS) functions are available using the previous procedure