

Modification Recommended Service Note

Supersedes:
DAQM901A-01

DAQM901A 20 Channel Multiplexer(2/4-wire) Module

Serial Numbers: MY58001445, MY58001446 and MY58001448

The Problem – Possible tightness when unplugging the module from DAQ970A mainframe

Parts Required:

P/N	Description	Qty.
DAQM1-66101	20 Channel Multiplexer (2/4-wire) Module	1

ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS		
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	0.5 Hours	
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	<input type="checkbox"/> RETURN	USED <input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input checked="" type="checkbox"/> SCRAP	PARTS: <input checked="" type="checkbox"/> SCRAP
	<input checked="" type="checkbox"/> SERVICE CENTER		<input type="checkbox"/> SEE TEXT	<input type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS			
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	31 July 2020	
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	PLGM	
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	KT	

ADDITIONAL INFORMATION:

Situation:

The impacted module with the serial number above may experience tightness when unplugging the module from DAQ970A mainframe. This is due to manufacturing variance for connector of the module. There is no impact on the module or mainframe product performance and functionality.

Solution/Action:

The impacted module with the serial number above may need to send back to Keysight Service Center for new module replacement. Kindly contact Keysight Technologies Customer Contact Center at www.keysight.com/find/contactus.

Revision History:

Date	Service Note Revision	Author	Reason for Change
28 June 2019	01	KT	As Published
17 July 2019	02	KT	Revised