DSO80604B-01B

<u>SERVICE NOTE</u>

Supersedes: DSO80604B-01A

DSO80604B-80000 Series Oscilloscopes

Serial Numbers: MY46000101 - MY46000910 SG46000501 -SG46000802

Serial number break: MY46001001, SG46001001 and above do not need recommended modification.

During the normal warranty period instruments CDROM drive fails to identify itself, on 80000 series. This is not a safety concern.

To Be Performed By: Agilent-Qualified Personnel or Customer

Parts Required: Description Qty.
54857-62601 Sub Assembly Power Supply 1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION RECOMMENDED		
ACTION CATEGORY:	[[]] IMMEDIATELY XON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS: LABOR: 1.0 Hours
LOCATION CATEGORY:	X CUSTOMER INSTALLABLE [[]] ON-SITE X SERVICE CENTER	SERVICE X RETURN
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: end of factory warranty
AUTHOR: MR	PRODUCT LINE: PL1A	
ADDITIONAL INFORMATION:		

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Situation:

Instrument fails to identify CDROM drive.

Solution/Action:

- 1. Remove old power supply sub assembly.
- 2. Replace new power supply sub assembly.