

# DSO81204B-06

## S E R V I C E N O T E

Supersedes:  
NONE

DSO81204B 12GHz 4 Channel Oscilloscope  
Serial Numbers: MY46000416 MY46001904

The DSO8000B in the serial number range above possibly has a contamination internal to the power supply. The failure symptom is the scope will suddenly shut down intermittently. This is not a safety concern for any reason. The purpose of the service note is to approve this repair to be performed under warranty for a 3 year warranty period. After the 3 years from shipment if the power supply was to fail then this is not due to the contamination issue, it would be considered a normal failure.

**Parts Required:**

P/N	Description	Qty.
54857-62601	SUBASSEMBLY POWER SUPPLY	1

### ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION: <b>INFORMATION ONLY</b>
AUTHOR: MR    PRODUCT LINE: PL1A
ADDITIONAL INFORMATION:

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November 19, 2007

**Situation:**

If the instrument intermittently shuts down and the power supply is suspected to be bad it could be due to contamination internal to the power supply..

**Solution/Action:**

Replace power supply.