SERVICE

DSO81304B-01B N O T F

Supersedes: DSO81304B-01A

DSO81304B-80000 Series Oscilloscopes

Serial Numbers: MY46000202 - MY46000914 SG-NONE

Serial number break: MY46001001, SG46001001 SG46001001 and above do not need recommended modification.

During the normal warranty period instruments CDROM drive fails to identify itself, on 80000 series. This is not a safety concern.

To Be Performed By: Agilent-Qualified Personnel or Customer

Parts Required: Description Qty. 54857-62601 Sub Assembly Power Supply

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	[[]] IMMEDIATELY XON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS: LABOR: 1.0 Hours	
LOCATION CATEGORY:	X CUSTOMER INSTALLABLE [[]] ON-SITE X SERVICE CENTER	SERVICE X RETURN INVENTORY: [[]] SCRAP [[]] SEE TEXT	USED X RETURN PARTS: [[]] SCRAP [[]] SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: Normal warranty	
AUTHOR: MR	PRODUCT LINE: PL1A		
ADDITIONAL INFORMATION:			

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Situation:

Instrument fails to identify CDROM drive.

Solution/Action:

- 1. Remove old power supply sub assembly.
- 2. Replace new power supply sub assembly.