

MODIFICATION RECOMMENDED

# DSOX2024A-03

## S E R V I C E N O T E

Supersedes:  
NONE

DSOX2024A – Oscilloscope, Mixed Signal, 4 Channel,  
200MHz

Serial Numbers: ALL

**With the oscilloscope’s power on and while under normal operation the unit emits a hissing noise.**

**Parts Required:**

| P/N       | Description                                    | Qty. |
|-----------|--|------|
| 9140-6151 | Idctr-Fxd 68uH, +/-20Pct, 10.5W-MMX, 10.2LG-mm | 2    |

### ADMINISTRATIVE INFORMATION

|  |   |   |
|--|---|---|
| SERVICE NOTE CLASSIFICATION:   |   |   |
| <b>MODIFICATION RECOMMENDED</b>  |   |   |
| ACTION CATEGORY: <input checked="" type="checkbox"/> ON SPECIFIED FAILURE<br><input type="checkbox"/> AGREEABLE TIME   | STANDARDS<br>LABOR: 1.0 Hours   |   |
| LOCATION CATEGORY: <input type="checkbox"/> CUSTOMER INSTALLABLE<br><input type="checkbox"/> ON-SITE<br><input checked="" type="checkbox"/> SERVICE CENTER<br><input type="checkbox"/> CHANNEL PARTNER | SERVICE INVENTORY: <input type="checkbox"/> RETURN<br><input type="checkbox"/> SCRAP<br><input type="checkbox"/> SEE TEXT | USED PARTS: <input type="checkbox"/> RETURN<br><input checked="" type="checkbox"/> SCRAP<br><input type="checkbox"/> SEE TEXT |
| AVAILABILITY: PRODUCT’S SUPPORT LIFE   | NO CHARGE AVAILABLE UNTIL: 30-April-2015  |   |
| <input type="checkbox"/> Calibration Required<br><input checked="" type="checkbox"/> Calibration NOT Required  | PRODUCT LINE: 1A<br>AUTHOR: EG  |   |
| ADDITIONAL INFORMATION:  |   |   |

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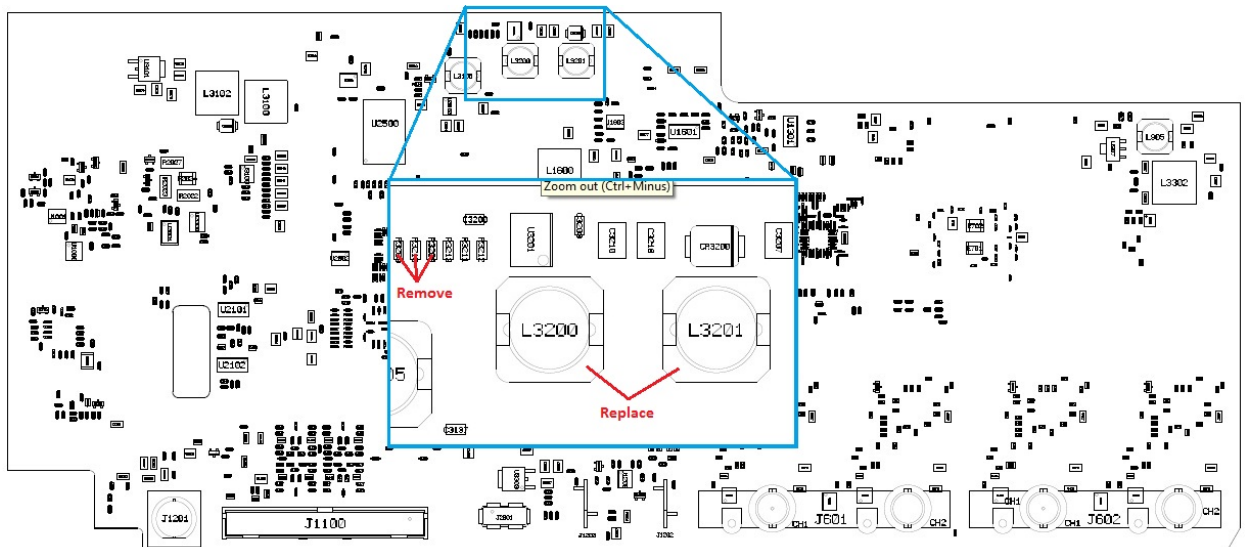


**Situation:**

With the oscilloscope power turned on and while under normal operation, the unit emits a hissing noise.

**Solution/Action:**

1. Follow the procedure to remove the acquisition board for the X2000 as in the Agilent 2000/3000 X-Series Oscilloscopes Service Guide (<http://cp.literature.agilent.com/litweb/pdf/75019-97039.pdf>), pp. 117-121, until you make a visual to the following components:



2. As the picture indicates, remove the three resistors (0699-7209, 1 Ohm) located at R3208, R3209, and R3210. They are not to be replaced.
3. Remove as well the two inductors (9140-6474, 100uH) located at L3200 and L3201 and replace them with inductors with part number 9140-6151 (68 uH).
4. Re-assemble to the point where the unit could be powered up to verify that the hissing is indeed gone. If the hissing is not gone, please, check modifications.
5. When the hissing is gone, put oscilloscope back together.