

MODIFICATION RECOMMENDED

# DSOX3012A-03

## S E R V I C E N O T E

Supersedes:  
NONE

DSOX3012A – Oscilloscope, Mixed Signal, 2 Channel,  
100MHz

Serial Numbers: ALL

**With the oscilloscope’s power on and while under normal operation the unit emits a hissing noise.**

**Parts Required:**

P/N	Description	Qty.
9140-6151	Idctr-Fxd 68uH, +/-20Pct, 10.5W-MMX, 10.2LG-mm	2

### ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
<b>MODIFICATION RECOMMENDED</b>		
ACTION CATEGORY: <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS LABOR: 1.0 Hours	
LOCATION CATEGORY: <input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY: PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: 30-April-2015	
<input type="checkbox"/> Calibration Required <input checked="" type="checkbox"/> Calibration NOT Required	PRODUCT LINE: 1A AUTHOR: EG	
ADDITIONAL INFORMATION:		

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PRINTED IN U.S.A.

June 22, 2012

Rev. 20

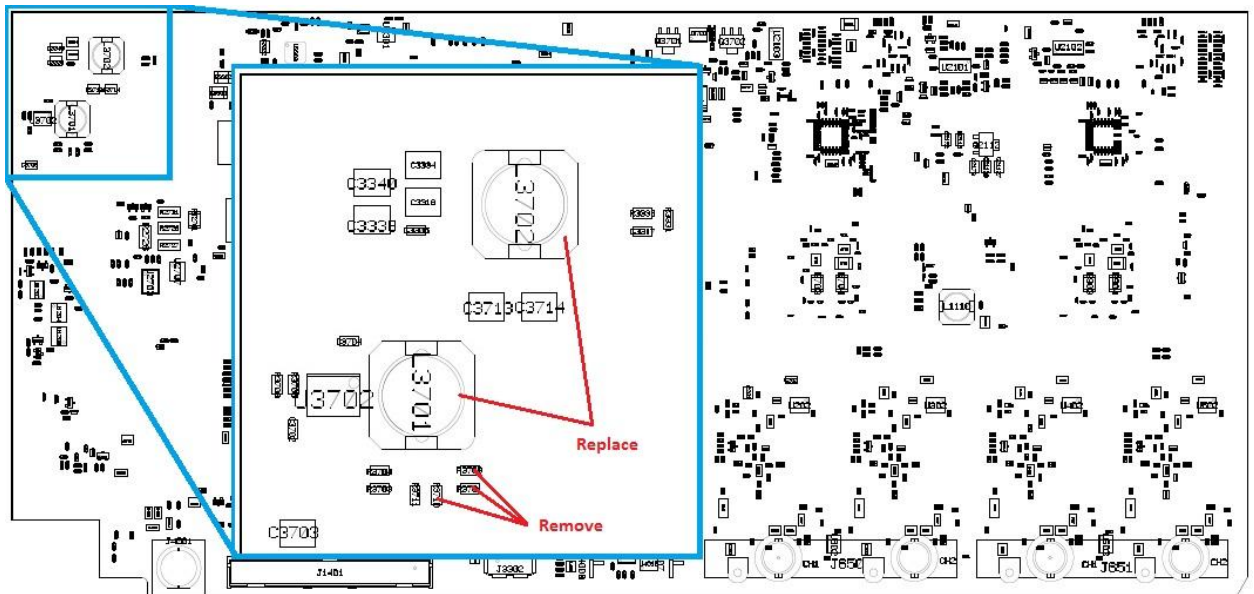


**Situation:**

With the oscilloscope power turned on and while under normal operation, the unit emits a hissing noise.

**Solution/Action:**

1. Follow the procedure to remove the acquisition board for the X3000 as in the Agilent 2000/3000 X-Series Oscilloscopes Service Guide (<http://cp.literature.agilent.com/litweb/pdf/75019-97039.pdf>), pp. 117-121, until you make a visual to the following components:



2. As the picture indicates, remove the three resistors (0699-7209, 1 Ohm) located at R3701, R3709, and R3710. They are not to be replaced.
3. Remove as well the two inductors (9140-6474, 100uH) located at L3701 and L3702 and replace them with inductors with part number 9140-6151 (68 uH).
4. Re-assemble to the point where the unit could be powered up to verify that the hissing is indeed gone. If the hissing is not gone, please, check modifications.
5. When the hissing is gone, put oscilloscope back together.