

**DSOX4024A-01**

**S E R V I C E N O T E**

Supersedes:  
NONE

4000 X-Series Scopes

Serial Numbers: MY000000000 / MY53260000 or SG000000000 / SG53260000

**A replacement of the power supply cover is needed when the cabinet assembly is replaced.**

**Parts Required:**

P/N	Description	Qty.
54709-64401	Cabinet Assembly	1
54695-00103	Power Supply Cover	1
0515-0380	Screw	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
<b>MODIFICATION RECOMMENDED</b>		
ACTION <input checked="" type="checkbox"/> ON SPECIFIED FAILURE CATEGORY: <input type="checkbox"/> AGREEABLE TIME	STANDARDS LABOR: 0.25 Hours	
LOCATION <input type="checkbox"/> CUSTOMER INSTALLABLE CATEGORY: <input type="checkbox"/> ON-SITE ( <b>active On-site contract required</b> ) <input checked="" type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER	SERVICE <input checked="" type="checkbox"/> RETURN INVENTORY: <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED <input checked="" type="checkbox"/> RETURN PARTS: <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY: PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: 31-Aug-2014	
<input type="checkbox"/> Calibration Required <input checked="" type="checkbox"/> Calibration NOT Required	PRODUCT LINE: 1A AUTHOR: DJB	
ADDITIONAL INFORMATION:		

© AGILENT TECHNOLOGIES, INC. 2013  
PRINTED IN U.S.A.

September 3, 2013

Rev. 21



**Situation:**

If the cabinet assembly requires a replacement, also replace the power supply cover in order to become compatible with the new revision of cabinet assembly and become compatible with zipper pouch attachment.

**Solution/Action:**

1. If the cabinet assembly (54709-64401) needs to be replaced, check if it is the old revision or the new revision
  - a. Old revision has 3 screw holes
  - b. New revision has 4 screw holes



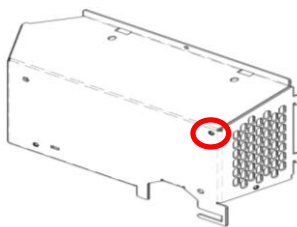
Old revision cabinet



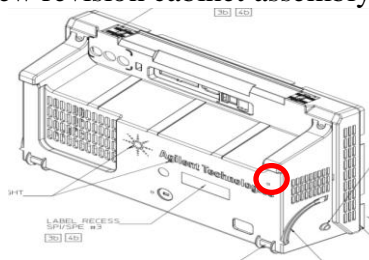
New revision cabinet

2. If the cabinet assembly is the new revision, proceed with repair as normal
3. If the cabinet assembly is the old revision
  - a. Replace the power supply cover (54695-00103) with new revision
  - b. Replace cabinet assembly as usual (54709-64401)
  - c. Insert screw (0515-0380) into the new screw hole on the cabinet assembly (circled below)

Power Supply Cover 54695-00103



New revision cabinet assembly (54709-64401)

**Revision History:**

Revision Number	Date	Author	Reason For Change
1.0	25-Jul-2013	Daniel Bogdanoff	As published