DSOX4032A-01

S E R V I C E   N O T E

4000 X-Series Scopes

Serial Numbers: MY000000000 / MY53260000 or SG00000000 / SG53260000

A replacement of the power supply cover is needed when the cabinet assembly is replaced.

Parts Required:

P/N	Description	Qty.
54709-64401	Cabinet Assembly	1
54695-00103	Power Supply Cover	1
0515-0380	Screw	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION RECOMMENDED		
ACTION [[X]] ON SPECIFIED FAILURE CATEGORY: [[]] AGREEABLE TIME	STANDARDS LABOR: 0.25 Hours	

LOCATION   [[]] CUSTOMER INSTALLABLE
CATEGORY: [[]] ON-SITE **(active On-site contract required)**
     [[X]] SERVICE CENTER
     [[]] CHANNEL PARTNER
	SERVICE [[X]] RETURN
	INVENTORY: [[]] SCRAP
	     [[]] SEE TEXT
		USED [[X]] RETURN
		PARTS: [[]] SCRAP
		     [[]] SEE TEXT

AVAILABILITY: PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: 31-Aug-2014	
[[]] Calibration Required [[X]] Calibration NOT Required	PRODUCT LINE: 1A AUTHOR: DJB	
ADDITIONAL INFORMATION:		

September 3, 2013

Rev. 21

Agilent Technologies

Situation:
If the cabinet assembly requires a replacement, also replace the power supply cover in order to become compatible with the new revision of cabinet assembly and become compatible with zipper pouch attachment.

Solution/Action:
1. If the cabinet assembly (54709-64401) needs to be replaced, check if it is the old revision or the new revision
   a. Old revision has 3 screw holes
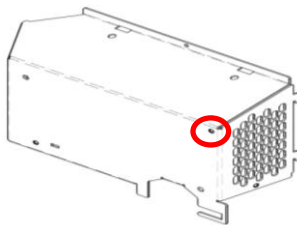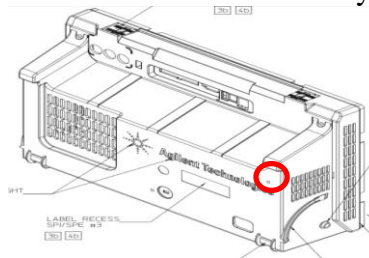   b. New revision has 4 screw holes

Old revision cabinet

New revision cabinet

2. If the cabinet assembly is the new revision, proceed with repair as normal
3. If the cabinet assembly is the old revision
   a. Replace the power supply cover (54695-00103) with new revision
   b. Replace cabinet assembly as usual (54709-64401)
   c. Insert screw (0515-0380) into the new screw hole on the cabinet assembly (circled below)

Power Supply Cover 54695-00103   New revision cabinet assembly (54709-64401)

Revision History:

Revision Number	Date	Author	Reason For Change
1.0	25-Jul-2013	Daniel Bogdanoff	As published